

THE STATE OF DIGITAL AUTOMATION 2023

SINGAPORE



In H2 2022, SGTech and Workato commissioned a nationwide **Digital Automation Survey** to find out how automation is creating an impact on enterprises in Singapore. Of the **133 enterprises** surveyed, we found that **83%** have deployed **at least 1 automation solution**.

Check out the key findings below!

Survey Highlights

Motivations to automate

Productivity
Cost reduction
Efficiency

were cited as the top motivations for implementing digital automations

Impact of automation

98%

of respondents saw **positive results** from digital automations

Who's automating

78%

of enterprises that involved **multiple departments** in implementation met or surpassed their automation targets

Automation roadblocks

Roadblocks

to successful automation include: **stakeholder management, overly technical processes, and limited IT bandwidth**

Future of automation

81%

intend to **automate just as much** as last year, if not more, in 2023

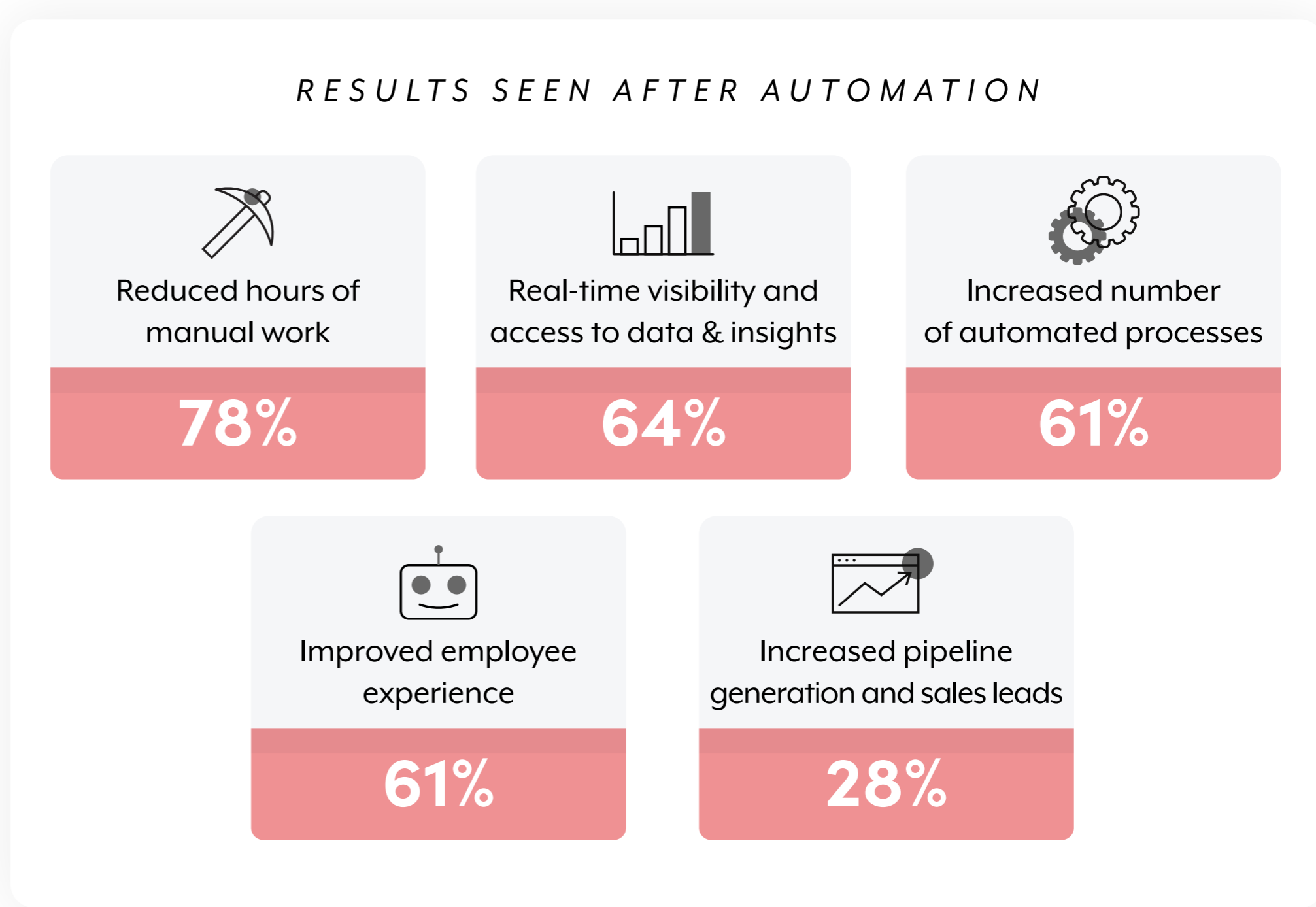
Impact of automation

RESULTS SEEN FROM SUCCESSFUL AUTOMATIONS

98%

of respondents saw **positive results** from digital automations

Automation unearths hidden business potential by improving process efficiency and employee productivity while delivering valuable insights into operations



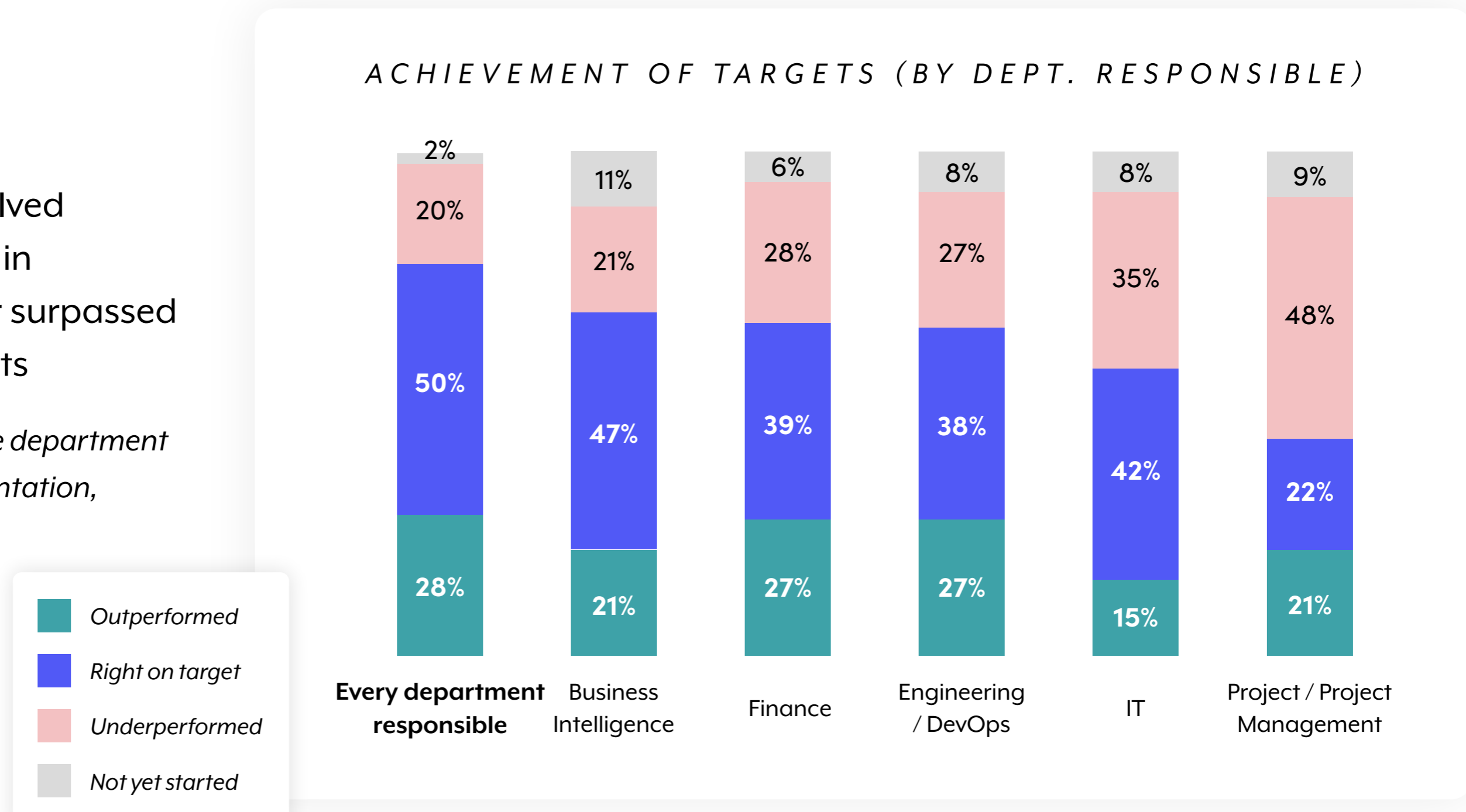
Who's automating

AUTOMATION SUCCESS BY DEPARTMENT RESPONSIBLE

78%

of enterprises that involved **multiple departments** in implementation met or surpassed their automation targets

In companies where only one department was responsible for implementation, success rates were lower



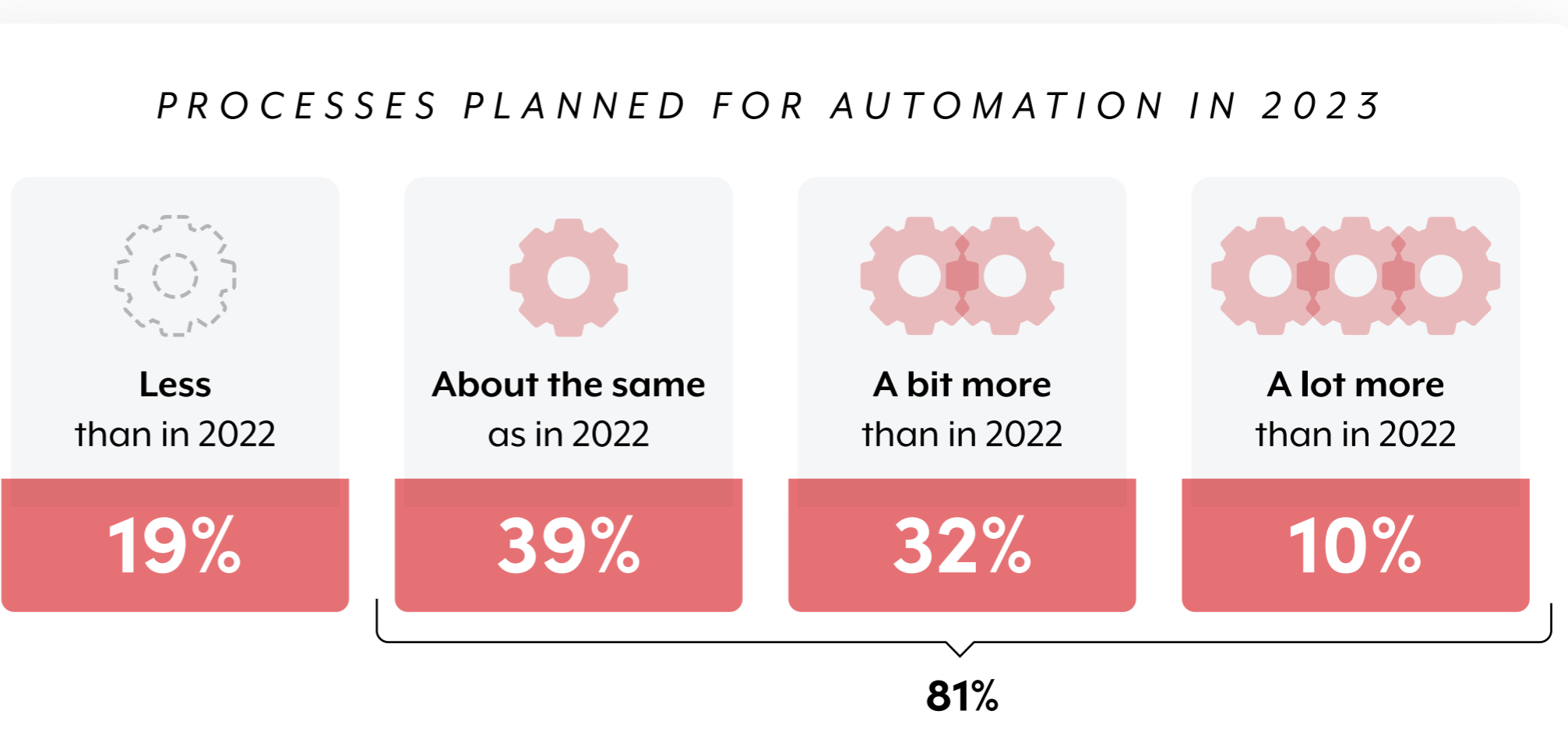
Future of automation

CONSIDERATIONS FOR FUTURE DIGITAL AUTOMATION ADOPTION

81%

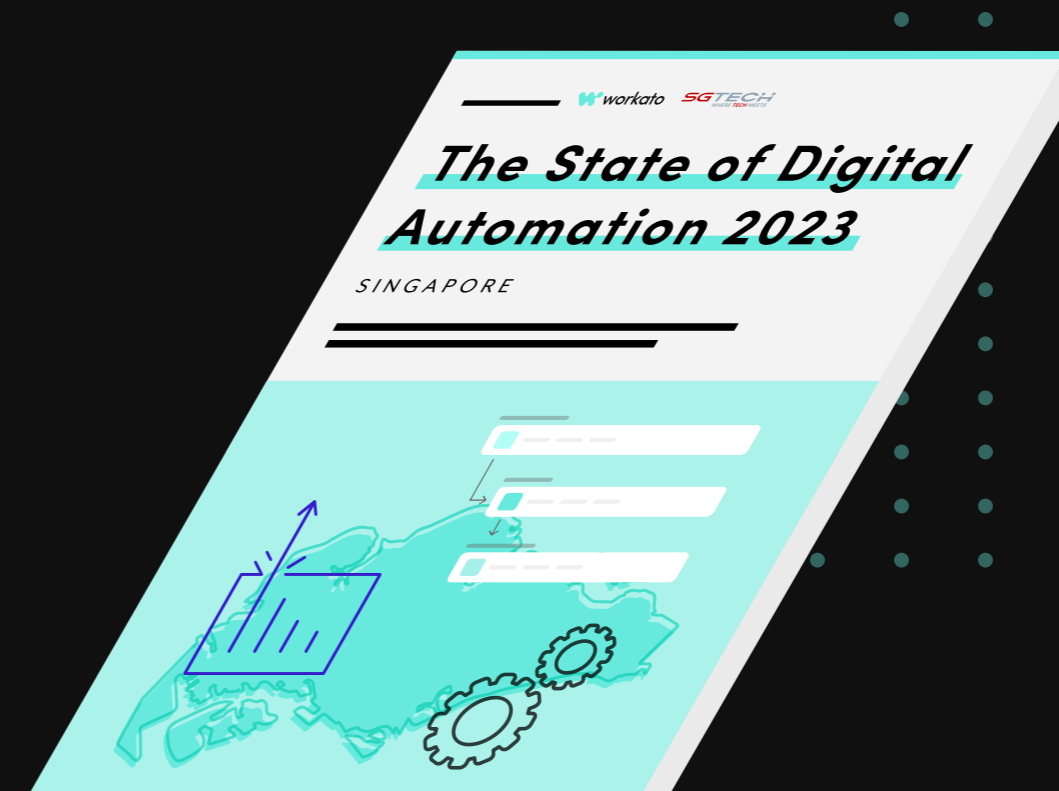
intend to **automate just as much** as last year, if not more, in 2023

60% of enterprises intend to roll out company-wide automation systems, as opposed to point solutions or departmental automations



Ready to create a richer automation blueprint within your enterprise?

[Download the full report now](#)



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